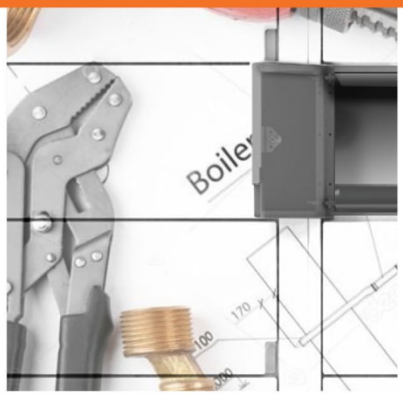
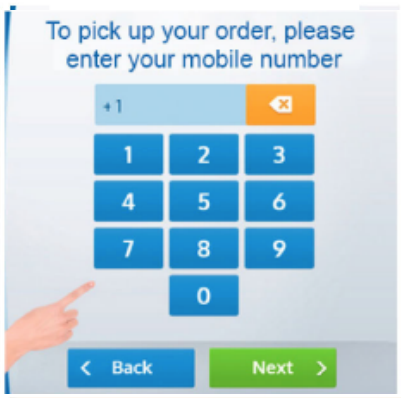
EMPOWERING BUSINESS TO GET CLOSER TO YOUR CUSTOMERS





Increase customer satisfaction

Simplify in-store pick-up orders

Reduce abandoned shopping carts

Increase revenue

OMNION
Locked in Business

E-Commerce Retail Lockers

sales@omnioninc.com | 866-386-9398 | omnioninc.com

OMNION E-Commerce Retail Lockers

Security. Flexibility. Customization. Integrated Solutions.

Secure and Convenient Customer Collections of Online Purchases

Intelligent and secure electronic locker systems for e-commerce "click-and-collect" and "buy online, pick up in-store" (BOPIS) retail and out-of-home delivery applications. Enable your customers to order Online and collect their purchase 24/7 from our secure collection lockers. Getting your products and services into the hands of the customer ("last-mile delivery") is normally the most expensive part and biggest hassle for e-commerce shopping. By installing automatic click-and-collect lockers, you can greatly improve customer satisfaction while also reducing your costs.

Whether you are a single location retailer, pure online store, or large tier 1 retailer with multiple locations, we can consult, design and implement an intelligent locker system for you. For a fully scalable, enterprise-grade installation from one to hundreds of locations, the i-Collect™ electronic locker platform is the ideal choice for your business.

We can customize our MightyExpress™ client and server software to integrate seamlessly with your point of sale (POS), internal picking/packing or warehousing/shipping system to create an automated end-to-end logistics and product delivery solution. Your smart locker system becomes another convenient delivery location where your customers can securely retrieve their purchases at a time that suits them. We integrate the locker management system and software directly into your retail platform, enabling you to directly manage the locker delivery platform.

The agile platform is maintenance-free and functionality can be either controlled locally or centrally in the case of multiple system locations. OMNION provides comprehensive support from design and customization to delivery, installation, and training. Once installed, we provide you with 24/7 Online and in-person support from our product specialists and technicians. Security of data is of primary importance and the system is fully compliant with all data protection standards. The enterprise-level cloud- based control system ensures no customer data is ever stored locally.

The i-Collect system can be designed to your exact specification, including number of lockers, size, and configuration. The intelligent locker bank and local user interface can also be fully outfitted with your brand. We design the layout to meet in-store space requirements or engineer the system for outdoor weather protection. Additionally, we can install extra display screens for you to market directly to the smart locker user

Considerations

Shortcomings of the current click-and-collect model:

- Customer collection of purchases can lead to long lines, especially during peak times
- Security of purchases is not guaranteed without (additional) staff and/or physical structures (i.e. cages)
- Transaction times are much longer with manual collection service
- Customer satisfaction is greatly diminished with long and inconvenient wait times
- Customers can only collect during store hours
- Returns must be handled separately in-store or combined with manual pickup, resulting in additional costs and reduced customer satisfaction

OMNION i-Collect™ Solution

- Purpose designed secure electronic locker system for "buy Online, pick up in-store," and e-commerce click-and-collect applications
- Automatic "pick-up ready" customer notification via text message or email
- Reminders can be set for collection
- Purchases can also be returned to the same location
- Local or central management of work flow and functionality
- Onetime password generation on collection ensures security
- The i-Collect™ system can be conveniently accessible 24/7
- System is expandable and can grow with your business
- Lockers are configured to suit your layout and space requirements
- 24/7 remote product support & services
- Indoor and (optional) outdoor weatherproof solutions
- One time password generation on collection ensures security
- The i-Collect™ system is available 24/7
- System is expandable and fully configurable
- System can be configured to suit your layout and space requirements

Benefits

- Self-service collection kiosks with 24/7 access
- Secure package access with high reliability electronic locks
- Fast drop off by courier, less than 20 seconds per package
- Notification of package delivery by text or email
- Owner adjustable collection reminder frequency
- One time pass code means authorized access to packages only
- Different sized lockers for efficient storage of parcels
- 24/7 support to maximize locker availability

Optional Features

- Expandable system from 28 to 196 lockers off one control unit
- Customizable layout to maximize the available space requirements
- Customizable locker sizes
- Custom branding with vinyl wrap

Standard Specifications

MATERIAL: Electro-galvanized coated, cold-rolled steel

LOCKS: Electronic, high duty cycle

ASSEMBLY: Delivered fully assembled

COLORS: Locker finish is primed and finished with two coats of baked enamel. The frame and door colors are available from the colors below. The interior color is painted to match the frame color.

SYSTEM CONFIGURATION:

i-COLLECT™ *EL* ENTRYLEVEL SYSTEM

Standard Configuration Size

84"W x 24" D x 83.5" H

Base System Components

- 1 x Control Unit with 3 x Medium and 1 x Large Opening
- 3 x Columns with 3 x Small, 4 x Medium, and 1 Large Opening

Openings (28 Total)

(9) Small:	16.5"W x 23" D x 3.5" H
(15) Medium:	16.5"W x 23" D x 8.25" H
(4) Large:	16.5"W x 23" D x 16.5" H

EXTENSION COLUMNS

Size

21"W x 24" D x 83.5" H

Openings (8 Total Additional)

(3) Small:	16.5"W X 23"D X 3.5"H
(4) Medium:	16.5"W X 23"D X 8.25"H
(1) Large:	16.5"W X 23"D X 16.5"

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AMERICANLOCKER Integrated Technology for Greater Security™

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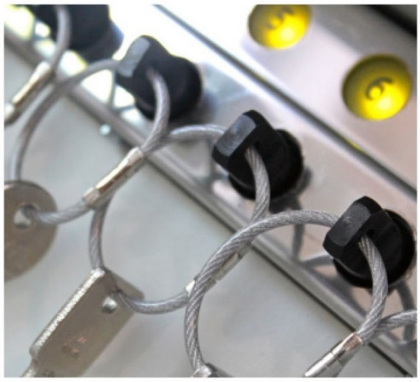

Integrated Technology for Greater Security

Over 85 years ago, American Locker invented the rental locker business in the U.S. with our iconic orange key cap lockers. Today, together with our Canadian partner OMNION, we continue the tradition of providing innovative custom storage solutions to protect and secure valuables for organizations of all sizes. Empowering business to get closer to your customers.

Ten things to consider when choosing an e-commerce locker provider

1. Comprehensive product portfolio to support all your current and future applications
2. In-house, custom-designed solutions for both hardware and software
3. Third-party accredited product quality guarantee, i.e. ISO 9001:2008
4. Accessibility of dedicated product specialists and local support Canada-wide
5. Real-time access to locker management status and updates
6. Made in the USA to last with state-of-the-art manufacturing facilities
7. Long-term blue-chip customer base
8. Ongoing investment in R&D and new product development
9. Track record of continuous innovation and seamless system integration
10. Size, stability and credibility of provider

Your Value Proposition with OMNION

When you partner with OMNION and take advantage of our complete range of value-added services, you'll be making a smart investment in your company. Our expert team provides integrated end-to-end solutions with custom modular fully-managed intelligent parcel and cool locker solutions to drive supply chain efficiency, sustainable customer loyalty and gain a clear competitive advantage for your business.

Chris Westra
CEO, OMNION Inc.

Innovation. Software Engineered in Canada.